Overview & Scrutiny

Date of meeting: 19 December 2023

Title of Report: CCTV Service Review

Report of: Kirsty Jenkins

Cabinet Portfolio: Cllr Alan Oliver

Key Decision No

Confidentiality Non exempt

1 Summary

- 1.1 To share with Members of the committee, a review of the Council's CCTV service, with a view to assessing whether it is 'fit for purpose'.
- 1.2 Members are invited to comment on the review, in advance of a paper being taken to Cabinet in January 2024.

2 Officer Recommendation

2.1 That Members note the information provided and give feedback on the review's findings.

3 Background

- 3.1 Hart District Council (HDC) owns 41 cameras <u>across Hart District.</u> On 1 March 2023 a new contract came into effect with Runnymede Borough Council (RuBC) for the provision of CCTV monitoring and maintenance and for the out of hours (OOH) call response service. This is a 24/7 record and response assistance service, provided through their modern control centre based at the RuBC offices in Addlestone.
- The move away from the old service provision at Rushmoor Borough Council (RBC) has been seen by both officers and members as a positive step. The service was also moved from the previous Technical Services team to Community, meaning that there were new Lead Officers who wanted to develop a detailed understanding of the service and review the barriers and opportunities for the CCTV provision moving forward.
- 3.3 Cllr Oliver invited officers to carry out a comprehensive review of the service, and this report sets out the findings from this review.

4 Main issues

- 4.1 The review involved a health check of how the current system is working in practice and an assessment of the efficacy and proportionality of the current camera locations.
- 4.2 The review was carried out following the agreement of a Terms of Reference document, which the Overview and Scrutiny Committee had opportunity to contribute to. This is set out as Background Paper B.

5. Alternative Options Considered and Rejected

5.1 The alternative was not to conduct a review. Neither Officers nor Members were in favour of this, as the move to RuBC provided the perfect opportunity to assess current provision.

6 Corporate Governance Considerations

Relevance to the Corporate Plan

6.1 Having an effective CCTV system in place helps to ensure that Hart is a great place to live and work and contributes to the building of a resilient council where we provide the best customer service

Service Plan

Is the proposal identified in the Service Plan?	Yes
Is the proposal being funded from current budgets?	Yes
Have staffing resources already been identified and set	Yes
aside for this proposal?	

6.2 Staffing resources had been identified to carry out the review and to manage the procurement and installation of upgrade cameras, but the capital budget is yet to be secured for any rolling replacement programme.

Legal and Constitutional Issues

6.3 None arising directly from this report.

Financial and Resource Implications

- 6.4 The review provides an evidence base for investing in CCTV assets moving forward. There are no direct, immediate financial implications arising from this report at this stage.
- 6.5 There are not any additional staffing resource requirements.

Risk Management

There are no direct risks arising from this report. It is simply a presentation of the review findings which confirm that the Council's CCTV provision is fit for purpose, but would benefit from onward investment year on year, to retain this position.

7 Equalities

7.1 Upgrading of existing cameras would create neutral or positive impacts on all protected groups and as such a full EqIA is not needed.

8 Climate Change implications

8.1 No substantial direct carbon/environmental impacts arising from the recommendations.

9 Action

9.1 Members are asked to note the information provided by the review and provide feedback on its findings for recommendations to be taken forward to Cabinet.

Contact Details: Rachael Wilkinson

Appendices
A – CCTV Service Review

Background Papers
A – T&F Group CCTV Summary Sept 2023 (Exempt)
B – CCTV Review TOR
C – CCTV Review Feedback